



Ryder-Cheshire Ivanhoe Homes



Building 14



Building 12



Building 10



Standard Room



Front Entrance



Front Foyer

***Low cost accommodation for patients and their carer's
whilst attending appointments and receiving treatment at any
Melbourne hospital located over 100kms one way from the patient's home***

The Ryder-Cheshire Ivanhoe Homes is located at 10-14 Donaldson Street in Ivanhoe, about 9 kilometres north of the Melbourne city centre. It is conveniently located for shopping, buses, trains and community facilities. There is adequate parking on-site and in Donaldson Street. We operate 365 days a year and are open 7:30am to 6:pm Mondays to Fridays and 9:00am to 6:00pm weekends and public holidays.

The Ivanhoe Homes has three apartment blocks with a total of 43 self-contained units, set in peaceful garden surrounds. Each apartment contains two or three single beds, an en-suite bathroom and a fully equipped kitchenette. Bed linen and towels are provided, and laundry facilities are available. Meals and nursing are not provided.

We are a not-for-profit organisation who provide short-term, non-permanent, residential accommodation for country, interstate and occasionally overseas patients and their carer's. Apart from our managers, we are staffed and supported by our valued volunteers who donate their time and services to keep the Ivanhoe Homes running.

Initial bookings must be made by a doctor, liaison nurse, social worker or other professional at the patients' treating hospital.

Subsequent bookings may be made direct either by the patient or their carer.

Accommodation Costs:

The aim of the Ivanhoe Homes is to provide comfortable, caring and supportive, low cost accommodation specifically to patients and their carer's. Upon your arrival we will do our best to notify you of our accommodation costs and/or the various claim requirements. Our current rates are listed on our website at <https://rydercheshirehomes.org.au>.

If you are in any doubt regarding accommodation costs, please do not hesitate to speak to Angie or Nicky in the office as soon as possible. We accept cash or cheque and have EFTPOS facilities. We **do not** provide invoices to residents; however, upon payment we **do** provide receipts. If you are staying less than 5 nights we ask that you pay prior to departure.

Rates are kept to a minimum per night and are dependent on the patients' eligibility to claim. Some patients may qualify for their State/Territory Travel & Accommodation Assistance Scheme. If eligible we ask that these arrangements be made at the start of your stay to ensure all the required paperwork is in order so we can Bulk Bill. We are often able to assist you with this. If you are unsure **whether** you qualify please check our website, under Staying with Us / Government Patient Transport Schemes, for your relevant State's eligibility criteria and/or ask our friendly office staff to help. The Ivanhoe Homes rely on this accommodation income for our continued operation. We do not receive any government financial support and do not seek it as we prefer to be as independent as far as possible.

What We Provide:

Each apartment has:

- Two or three single beds
- Fully equipped kitchenette
- En-suite bathroom
- TV and Telephone
- Bed linen & towels are provided
- Reverse cycle heating & cooling
- A balcony with seating
- A small portable line for airing
- Lift access in building 12 and 14
- We have 4 wheelchair accessible rooms
- Laundry facilities in each building
- Parking either on-site or in Donaldson Street
- Quiet areas and beautiful gardens in which to rest and recover
- Apartments and linen are professional cleaned before each new resident's arrival
- A staff member, resident carer or volunteer is available 24 hours a day to offer support and assistance
- A large Community room is located in building 14 and has a kitchenette, library area, DVD's, a large screen TV and lounge chairs and fundraising 'trading table'



What We Do Not Provide:

- Nursing care or medical supervision
- The cooking or supplying of meals
- WIFI access
- Hair dryers

Residents must be self-sufficient or have a carer with them; provide their own meals, keep their apartment clean and tidy and do their own laundry while staying at the Ivanhoe Homes.

- Smoking is not allowed anywhere in the rooms, buildings or on the grounds except for a small dedicated pavilion behind building 12.
- Certified companion dogs and guide dogs are welcome *however* other pets *cannot* be accommodated at the Ivanhoe Homes.

10-14 Donaldson Street
Ivanhoe, Victoria, 3079
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rydercheshire@bigpond.com

Established in 1981

Office Hours:

Mon-Fri 7.30am-6pm

Sat-Sun 9am-6pm

Public Holidays 9am-6pm

<https://rydercheshirehomes.org.au>

ABN: 94 07 894 2499

The Ivanhoe Homes is run by the Ryder-Cheshire Victorian Homes Foundation Inc

It is an independent, not-for-profit organisation
registered with the Australian Charities and Not-For-Profits Commission

"THE RELIEF OF SUFFERING"